

Appointment Policies

- Prospective patients are scheduled first for an eligibility appointment. Once patients have received an eligibility card, they are scheduled for a medical or dental appointment.
- Patients of the Free Clinic must renew their eligibility every six months.
- Patients who call to cancel an appointment may reschedule their appointment for another time. Patients who do not call to cancel may not be able to receive Free Clinic services for three months.

Policies of the Free Clinic

- Services are available only to legal residents of Harrisonburg and Rockingham County.
- Patients must present proof of income and be at 200% or below Federal Poverty Level.
- Patients must be uninsured.
- People with access to insurance through employment may be eligible. These patients are encouraged to access health insurance at the next open enrollment period.
- People who are **not employed** may be seen for six months. Persons remaining unemployed after six months are referred to the Social Work Coordinator.
- People who are **actively seeking Social Security Disability** may be eligible while their case is pending.
- People who receive **Social Security Disability** may be eligible for up to two years. After two years of being declared disabled, the patient gets Medicare.
- Eligibility for all patients will be reviewed every six months to continue service.
- The Executive Director may grant exceptions to the above.